



Manager of Business Intelligence Programs and Development

About SKY I.T. Group

Sky I.T. Group is a single source IT Solution provider that focuses on its customers' bottom line business results by driving technology optimization. The Sky I.T. Business Intelligence Division offers all-inclusive reporting programs to retailers and suppliers delivered either as a service (SaaS) or in-house. Whether you're a retailer looking for Market Basket or Vendor Scorecard Dashboards— or a supplier in need of Sell-through Selling Performance or Production Planning Analytics—Sky addresses user driven initiatives by integrating EDI, point-of-sale, merchandising and supply chain data into custom dashboards, reporting views and ad-hoc tools.

Job Description:

1. Direct and participate the activities of the software engineering/production staff to ensure that the work performed meets the needs of the business support team and application users.
2. Initiate and plan, help develop, and track progress of projects to improve application scalability.
3. Help develop and utilize the best development practices and business continuity strategies.
4. Analyze, and assist implementation of the ETL process for many data sources into single data models.
5. Participate in cross-functional projects to develop new, and enhance existing, reporting technology solutions.
6. Provide input and assist analyzing, and troubleshooting relational data stores.
7. Manage the personnel actions for the software engineering and production staff.
8. Develop and maintain positive relationships with customers (internal and external).

Desired Skills & Experience:

To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed below are representative of the knowledge, skill and/or ability required including five years of software engineering experience or experience in a related field.

1. BS in Computer Science or equivalent.
2. Significant understanding and hands –on experience of commonly used concepts, practices and procedures within the software engineering field.
3. Success at initiating and completing development projects with responsibilities in all phases of development.
4. Experience participating within, directing and managing software projects and experience supervising a professional level IT staff.
5. Experience developing functional and technical requirements for customers.
6. Experience working on high volume production systems.
7. Hands-on experience with Information Builders Data Migrator or other ETL tools a strong plus.
8. Experience developing QlikView or other BI interface tool applications a plus.
9. Strong db2/SQL tuning, query optimization and administration skills plus.
10. Experience in Retail environment a plus.
11. Experience in SaaS environments a plus.

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Personal Attributes:

1. Passionate about areas of expertise.
2. High level of planning and organizational ability.
3. Proven leadership ability.
4. Ability to set and manage priorities judiciously.
5. Excellent written and oral communication skills.
6. Excellent interpersonal skills.
7. Ability to articulate ideas to both technical and non-technical audiences.
8. Keen attention to detail.
9. Superior analytical, evaluative, and problem-solving abilities.
10. Exceptional service orientation.
11. Ability to self motivate in a team-oriented, collaborative environment.
12. Collaborative development style that includes technical and non-technical team members.

Position Structure:

1. Full-time including benefits: Medical, 401K, Holidays, Vacation.
2. Reports to VP of I.T.